

Homelessness System review slides



Government of
South Australia



human
services

Acknowledgement

Marni Ngadlu Tampinhi Ngadlu Kurna Yartangka Inparrinhi

*Ngadlurlu Iyanga Yaitya Miyurnaku Taikurtirna kuma Parnaku Pirkurna-Purrutyi
Karrpanhi, Parnaku Tapa-Purruna-itya*

It's good that we acknowledge that we are meeting on Kurna land

*We are here to support Aboriginal families and their communities in their way of
life*

Specialist Homelessness Sector (2024-25)

750+

Frontline workers supported

74

Agencies

21

Contracts

5

Alliances

\$74M

SA Govt funding

18,486

People across 22,567 Support Periods

At intake

39% homeless

57% at risk

6,666

People remained supported on 30 June 2025 ~30%

875

People were unassisted ~4.5%

Needs identified

579,414

Services provided

511,073

Referrals made

41,631

Unmet needs

26,710



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Homelessness Systems and Partnerships

DHS is responsible for strategic oversight and commissioning of the specialist homelessness sector across South Australia

DHS C&AP:

Homelessness Systems and Partnerships provides:

- **Stewardship of outcomes, impact and connectivity of homelessness systems**
- **Strategic oversight and direction**
- **Commissioning of the Specialist Homelessness sector (SHS)**
- **Management of homelessness information & data systems**

Commissioned Services

Of DHS funded services – approximately 70% is Alliance funding.
The remaining 30% is directly contracted services (DCS).

Directly Contracted Services



Adelaide North West Homelessness Alliance
Walking home together - Wardli kumangka padninthi



Country South Homelessness Alliance



toward home



COUNTRY NORTH HOMELESS ALLIANCE



Domestic and Family Violence Safety Alliance

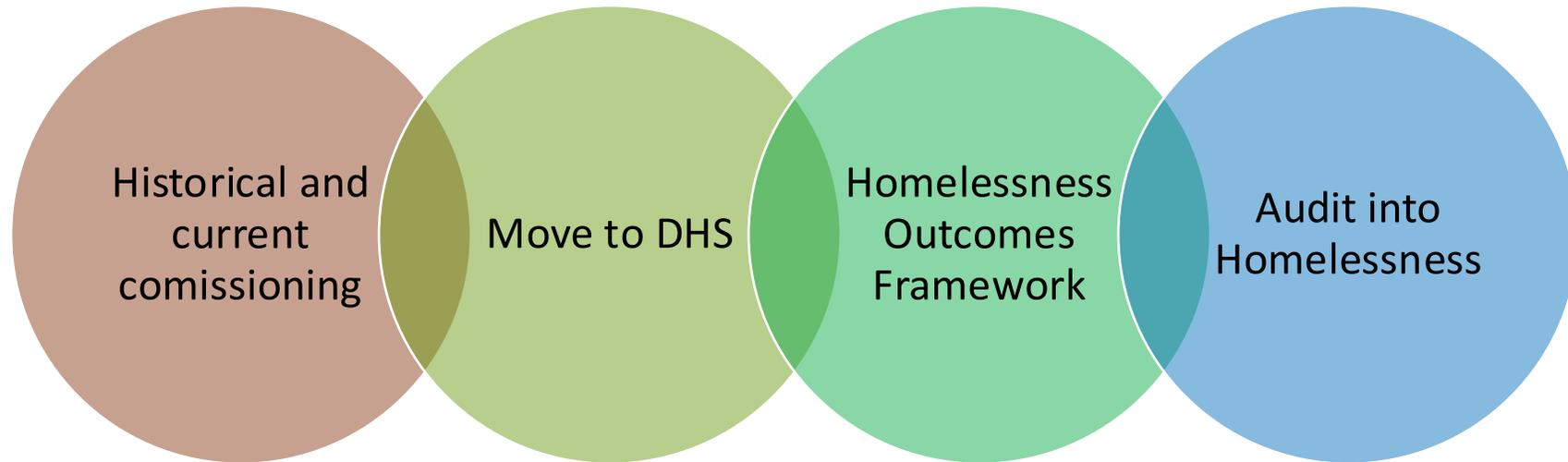
Homelessness System Review

The primary objective - **to assess and provide recommendations on the commissioning approach and models for homelessness services to ensure that they are agile, responsive, outcome and impact-focused, culturally informed, and integrated across South Australia.**

The Review will aim to:

- **Strengthen a homelessness sector that is responsive to dynamic individual and family needs.**
- **Ensure services are culturally safe, clinically informed, and community-driven, particularly for young people, Aboriginal people and communities, individuals experiencing rough sleeping and people experiencing domestic, sexual or family violence.**
- **Empower Aboriginal communities and community controlled organisations and embed self-determination.**
- **Foster a commissioning model that is flexible, adaptive, and supports innovation in service delivery.**

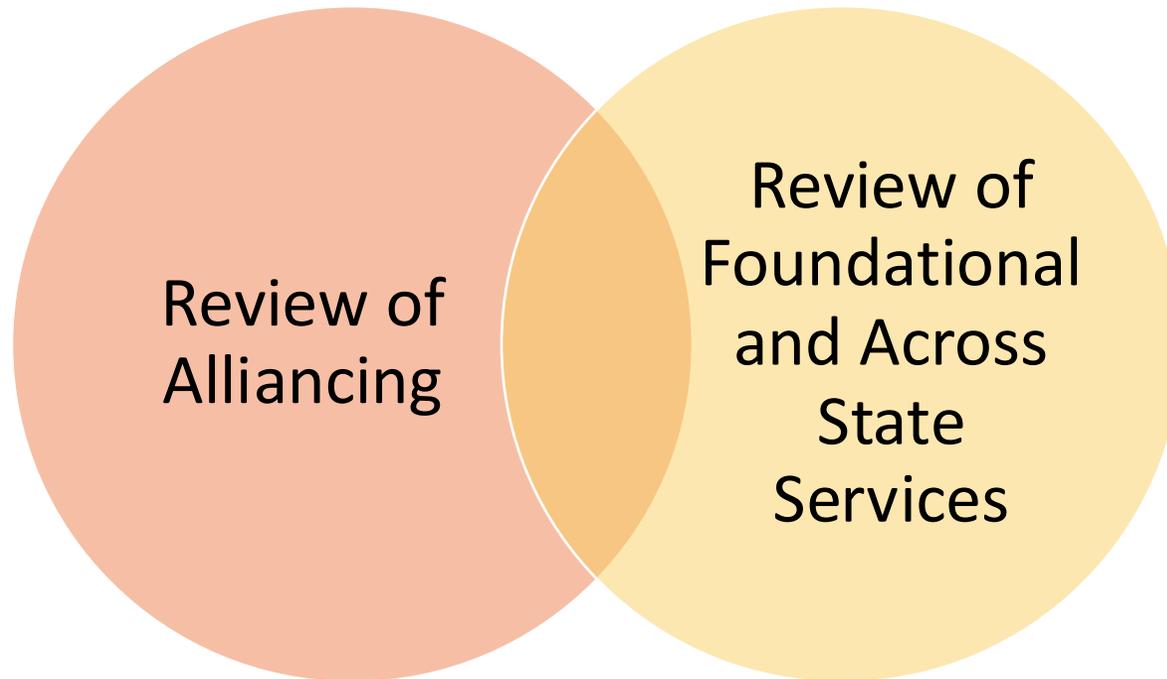
WHY – Drivers



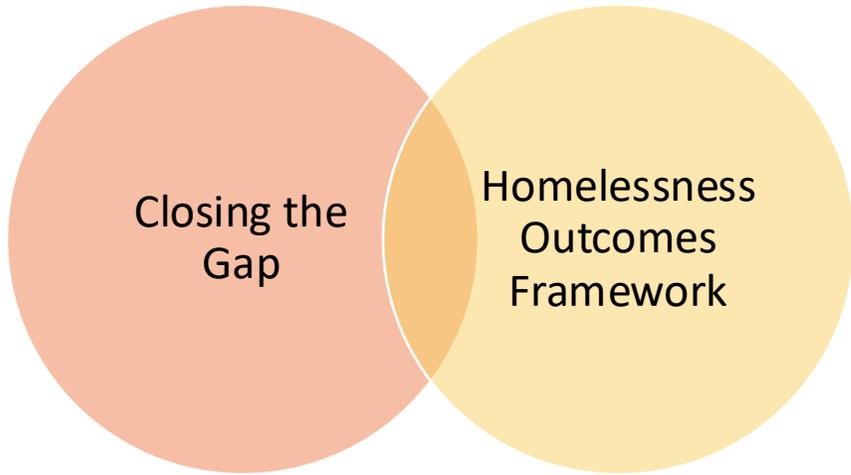
Objective of the Review

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Scope of the Review

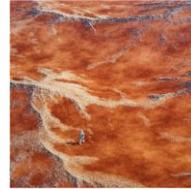


Focus Areas



Young people

First Nations People
and communities



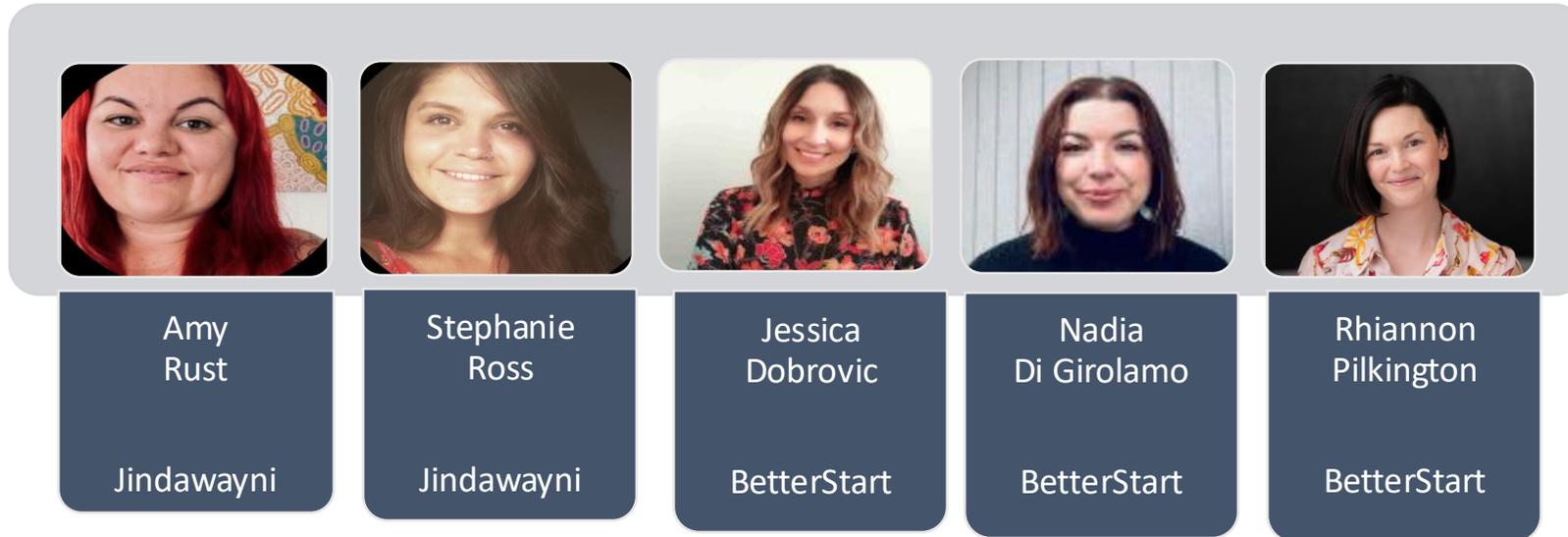
Place considerations

People sleeping
rough



People experiencing
domestic and family
violence

The Review Team



As a team we bring:

- Over a decade of experience in homelessness sector experience including frontline service delivery, program design, program management and data analysis.
- Over a decade of senior experience in Aboriginal affairs, government, strategic communications and proven cultural leadership.
- Fifteen years experience using government and non government data to inform policy, practice and system reform.

We are working together to build a review that seeks to inform future commissioning decisions and support a homelessness system that is inclusive, adaptive, and respectful of Aboriginal knowledge and leadership.



Timeline

- 9 months to do the review
- Commenced September 2025
- Interim report: March 2026
- Final report and recommendations: 30 June 2026



Review Principles

Collaborative and inclusive	Respectful and culturally responsive	Evidence-informed and transparent	Practical and action-oriented	Clients as a compass
<p>The review will be undertaken in partnership with the sector, ensuring diverse voices shape findings and recommendations</p>	<p>Aboriginal leadership, knowledge, and ways of working will be respected and embedded throughout. Cultural safety will guide every stage of the review.</p>	<p>Findings will draw on both service data and direct service experience, with clear processes and transparent decision-making.</p>	<p>The review will focus on generating recommendations that are achievable and able to be progressed.</p>	<p>The review will emphasise the translation of system-level improvements into tangible benefits for clients, recognising them as the ultimate stakeholders.</p>



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